



AMICO SOURCE SATISFACTION SURVEY

Dear Sir/Madam:

As the General Manager of Amico Source, I want to personally thank you for purchasing our Source Equipment and for your interest in the Amico Group of Companies.

We have made many changes over the years to our products and we hope that they meet or exceed your expectations. In an effort to continuously improve our Source systems and Customer Support, we would sincerely appreciate it if you would submit your feedback by filling out the attached survey.

Thank you for your time and your business.

Sincerely,

Wayne Benson
General Manager, Amico Source



Amico Source Equipment Satisfaction Survey

How long has our Source system been in operation?

- Less than one month
- One to six months
- Six months to one year
- One to two years
- More than two years

Overall, how satisfied are you with our Source system?

- Very dissatisfied
- Dissatisfied
- Satisfied
- Very satisfied

Please rate your overall opinion on the quality of our Source system:

- Very low quality
- Low quality
- Average quality
- High quality

Compared to other Source systems of this type, the quality of this system is:

- Much worse
- Worse
- About the same
- Better
- Much better

Please rate the overall quality of the fit, finish and appearance of this product (paint quality, wiring tightened, piping sealed properly, etc.):

- Very poor
- Poor
- Average
- Good
- Excellent

This system included all of the documentation required to wire, start up and perform routine maintenance.

- Strongly disagree
- Somewhat disagree
- Neutral
- Somewhat agree
- Strongly agree

If you are not totally satisfied with the product you received, please describe the reasons for your dissatisfaction:

Based on your experience with this air or vacuum system, how likely are you to again buy from Amico Source again?

- Very unlikely
- Unlikely
- Somewhat unlikely
- Very likely
- Extremely likely

We sincerely appreciate your feedback. Thank you in advance for your response.