



## AMICO SOURCE SATISFACTION SURVEY

Dear Sir/Madam:

As the General Manager of Amico Source, I want to personally thank you for purchasing our Source Equipment and for your interest in the Amico Group of Companies.

We have made many changes over the years to our products and we hope that they meet or exceed your expectations. In an effort to continuously improve our Source systems and Customer Support, we would sincerely appreciate it if you would submit your feedback by filling out the attached survey.

Thank you for your time and your business.

Sincerely,

Wayne Benson  
General Manager, Amico Source





# Amico Source Technical Support Satisfaction Survey

The wait time for having my problem addressed was satisfactory.

- Strongly disagree
- Somewhat disagree
- Neutral
- Somewhat agree
- Strongly agree

My phone call was transferred to the person who was best able to answer my question.

- Strongly disagree
- Somewhat disagree
- Neutral
- Somewhat agree
- Strongly agree

The technical support representative was knowledgeable and was able to quickly resolve my problem.

- Strongly disagree
- Somewhat disagree
- Neutral
- Somewhat agree
- Strongly agree

If you were not totally satisfied with the technical support you received, please describe the reasons for your dissatisfaction:

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We sincerely appreciate your feedback. Thank you in advance for your response.